
RUSHMOOR STRATEGIC PARTNERSHIP

Notes of a meeting held on Tuesday, 15th November 2005 at the Rushmoor Borough Council Offices at 4.00 pm.

Present:

Aldershot Garrison		Colonel Nigel Josling OBE Garrison Commander
Basingstoke Canal Authority		(representative to be appointed)
Blackwater Valley and Hart Primary Care Trust	a	Dr Olufemi Oduneye Director of Public Health
Enterprise First		Mr John Mitchell (Vice-Chairman) Chief Executive
Farnborough College of Technology	a	Mrs Christine Davis Principal
Guildford Diocese	a	Reverend Father Keith Hodges
Hampshire County Council	a	County Councillor Roy Perry Executive Member for Community Development
	a	County Councillor Rod Baulk
North East Hampshire Police Division		Superintendent Joe Apps
North Hampshire Chamber of Commerce and Industry	a	Mr John Harrocks Chief Executive
Pavilion Housing Association		Mr Pat Shelley Operations Director
Rushmoor Borough Council		Councillor Peter Moyle (Chairman) Leader
		Mr Andrew Lloyd Chief Executive
Rushmoor Citizens' Advice Bureaux		Ms Alex Hughes District Manager

3. LSP RESEARCH PROJECT –

The Chairman welcomed Trevor Millard and Alison Bond, Directors of ABA Research Limited and The Halo Works Limited, who had been invited to give a presentation on the interim report on the project for the Rushmoor Strategic Partnership to find and measure the things that really counted in Rushmoor ('The Halo Process').

Alison Bond explained that The Halo Process, a well researched model, could be used to help organisations understand their culture and image and enable them to develop stepping stones to move forward in the best direction. The 'Halo' connected each part of the provision of the service to each other and the process measured and gauged thoughts and feelings rather than transactional behaviours. It was based on the idea that, if everyone was focused on the same positive purpose, then the whole organisation would be more successful. The belief was that organisations that fully understood and articulated their 'halo' (which fitted with all elements of the organisation and how it was measured) tended to have a vision and aims that met the needs of staff, customers, stakeholders and suppliers.

Alison Bond explained that she had held 1:1 meetings with members of the Partnership and focus groups had also been conducted with staff and officers of member organisations. The following questions had been asked at the meetings and focus groups:

- What does your organisation deliver for the residents of Rushmoor?
- What do you enable the residents of Rushmoor to benefit from as a result of your organisation's work?

The Partnership noted that the key issues for residents were:

- anti-social behaviour and a lack of effective authority to prevent this
- the current leisure facilities
- lack of focal points – no "wow" factors for the Borough
- the apparent lack of positive involvement from business in the area
- the town centres – both in terms of shopping and other facilities

The residents felt that the best things about the Borough were:

- Rushmoor in Bloom
- Farnborough Sixth Form College and Farnborough College of Technology
- the open countryside
- being a parent of children up to the age of five/seven
- buying a home in Aldershot
- good local employment
- excellent transport links

Alison Bond advised the Partnership that the final report and recommendations arising out of the research work would be available in the near future, copies of which would be circulated to all members of the Partnership. Arising out of this work would be clear actions for members of the Partnership as well as a common understanding and set of values for operating the LSP.

During discussion, comment was made regarding residents' views on what made someone a responsible citizen. People's values were now considered to be very spread and the level of responsibility taken was very low. It was generally felt that

employers did not see the current situation improving in respect of the skills base of the local work force. There was also the impression that parents generally found it difficult to promote a different type of behaviour when there were problems.

The Partnership agreed that a workshop should be held to discuss the issues raised during the presentation and in the final report, when circulated. Arrangements would be made for a workshop to be held in January 2006.

4. **DATE OF NEXT MEETING –**

It was noted that the next meeting would be held on Wednesday, 14th December, 2005* at 4.00 pm at Rushmoor Borough Council, Council Offices, Farnborough.

The meeting closed at 5.50 pm.

*** Post meeting note:**

This meeting was subsequently cancelled.